## Reporting

### **Access the Reporting Interface**

The reporting interface can be accessed for **all administrative users** from the <u>left-hand</u> <u>navigation</u>:

CrossLab iLab Opera	ations Software
<ul> <li>Home         Communications (3)     </li> <li>Core Facilities         My Cores     </li> </ul>	Core Facilities
View Requests Invoices	Core Name Help Site Documentation Institution
<ul> <li>Manage Groups</li> <li>My Group</li> <li>My Departments</li> <li>Help Site Documentation Institution</li> <li>People Search</li> </ul>	Flow Cytometry Facility Proteomics Facility

The iLab team has worked with a number of stakeholders to identify and tackle several enhancements to our reporting interfaces. Key goals included adding:	Reporting Home		
<ul> <li>the ability to include additional charts and table types</li> <li>additional export and print options, including pdf, excel and raw data</li> <li>increased report interactivity and filtering options</li> <li>PI and lab manager access to reporting for their labs</li> <li>Use the links on this page to access reporting pages available to you. For help getting started, feel free to vatch this video tutorial.</li> <li>Click the page-guide icon that floats in the right-hand margin of the screen to get help getting started with the new reporting pages.</li> <li>Core-Level Reporting</li> <li>Lab-Level Reporting</li> </ul>	The iLab team has worked with a number of stakeholders to identify and tackle several enhancements to our reporting interfaces. Key goals included adding:	<b>^</b>	Institute-Level Reporting
Core-Level Reporting   Lab-Level Reporting	<ul> <li>the ability to include additional charts and table types</li> <li>additional export and print options, including pdf, excel and raw data</li> <li>increased report interactivity and filtering options</li> <li>Pl and lab manager access to reporting for their labs</li> </ul> Use the links on this page to access reporting pages available to you. For help getting started, feel free to watch this video tutorial. <b>List reporting tutorial</b> Click the page-guide icon that floats in the right-hand margin of the screen to get help getting		Spending at cores at Help Site Documentation Institution
	Core-Level Reporting		

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As a **Core Administrator**, you can access core reporting directly from your <u>Core</u> :

Flow Cytometry Facility											
	About Our Core	Schedule Equipment	Request Services	View All Requests	Reservations	Samples Peop	e Reporting	Billing	Time Entry	Administration	
						Charges	Requests	Events	Custom Forms	Time Entries	
Welcome to your reporting page. Please use the buttons below to	load reports, build	new reports or navigate	to your reporting ho	mepage. 👪 <u>iLab rep</u>	orting tutorial	$\sim$					
✓ Load default	٥	Build new	E Reporting	home							

As a **System Administrator**, you can also access institutional reporting directly from your *Institutional Dashboard*:

Help Site D	ocumentatio	n Institution		
Summary of Cores	User Management	Billing * Reporting *	Settings	
	om All Live Cor	res from the Past 12	Months	
R	evenues, 12 Months		Users	
	7.5 К		6	

### **Overview of Reporting**

elcome to your reporting page. Pl	ease use the buttons below to load n	eporte, build new reporte or navis	jate to your reporting homep	age. Lab reporting tutoria	u.	•
🛹 Load default	Load saved	O Build new	i≡ Reporting ho	ime		
Report settings						
Select a date range: 🧐	2. Select date field:	3. Customi:	e display:	4. Apply settings:		
art: January 1, 2018	Purchase date	• Char	s and tables	I Run report		
nd: March 31, 2018						
A Hide Filters	g for January 1, 20	018 to March 31	, 2018 by pur	chase date		
		Save	🖨 Share	Email	Export	Print preview.
Core						
Customer	-					
Lab	Cores by week (by 1	rotal cost)				
Department	Cores by Week (by	otal cost)				
Institution						
Organization	3,000					
Core Organization	2,500 -					
Center						
Work status	2,000 - V					
Billing status	Total 200 -					
Ad-hos charge justification	<u>2</u>				Flow Cytometry Fac	lity
No sharge justification	1,000 -					
Price type	500 -					
Billing event	0			10 - 10 - 10		
	- 0- 0					
Study	101/2018 100/2018 115/25	10 12/2010 129/2010 205/2010 12/2010	119/2010 2/26/2010 3/05/2010 3/12/20	allelies alesies		
Study Billing event status	STICITOR STORES	ns curanans curanans curanans	unonento canonento canonento	us carenals carenals		
Study Billing event status Payment Number	CULOULDUS CULOSITE	and an	USPENS GUERENS GIERENS	Caltarian Caltarian		
Study Billing event status Payment Number Payment Method	SHELLER SHEATER SHEATER	anternana anternana anternana anternana	UTALIAND SUCCESSION SUCCESSION	Carlanda Carlendar		
Study Billing.exent.status Payment.Number Payment Method Service	anterines anterine anterine		ATALES CALENDING CALIFIC	GHADD GYDERD		
Study Eilling event status Payment Number Peyment Method Service Request Name	Cores by week (by t		Noten Sterning Sterning Store	CHEPES CHEEPEN		
Billing event Study Billing event status Payment Number Peyment Method Service Request Name Peer Review Status Apply Filters	anterines anterine anterine		LIGHTON OF CALCULAR CALCULAR	GHAPPE GHEPER	Search:	

- 1. **<u>Report type</u>**: iLab provides reporting on a range of different data sets, including charges, requests, events, custom forms and time entries and requisitioning, if applicable.
- 2. **Open report**: Load the default report or a saved report, create a new report or return to the Reporting Home interface.
- 3. **<u>Report settings</u>**: Configure reporting time frames and the exhibits that show in the report.
- 4. **<u>Filter data</u>**: Filter the data included in the report.
- 5. <u>View exhibits</u>: View and manage the exhibits included in the report.
- 6. **<u>Report actions</u>**: Save reports, share access, e-mail the report, export report data and print the report.

### **Report Types**

iLab provides a range of report types:

- *Charges*: report on the individual financial charges generated by core facilities, e.g. quantify, price, type, timing, etc.
- *Requests*: report on data related to service requests, e.g. projected/actual cost, average completion time, etc.
- *Events*: report on data related to scheduled events, e.g. scheduled/actual time, scheduled/actual cost, etc.
- *Custom Forms*: download data captured in <u>Custom Forms</u>.
- *Time Entries*: report on <u>Time Entry</u> data
- *Requisitioning*: report on data related to requisitioning

The first three report types, *Charges, Request* and *Events*, are the core of iLab reporting, and function very similarly. The key difference is the type of data that can be reported on and exported, as discussed in more detail in <u>Reporting Field Details</u>.

The *Custom Forms* report is only available for core-level reporting and provides a mechanism to download the fields of custom forms used by that core:

				Charges	Requests	Events Custom Forms Time Entries
						$\checkmark$
🗏 Rep	ort settings					
	a date range:	2. Select Custom Form:	3. Download Data:			
	September 1, 2018	Project Form 1	Download custom form source data as CSV			
End:	September 30, 2018					

Select a date range under section 1, pick a form used by this core under section 2, and click the "Download custom form source data as CSV" button to download the form fields as completed by the users of the core. Note that currently, only the following data field types are supported for download: small text box, large text box, date, pull-down menu, attachment (name of file only), radio buttons, check boxes, charges, tables.

The *Time Entries* report is another core-level report that provides reporting on <u>Time</u> <u>Entry</u> data (if enabled for the core):

								_				
			About Our Core	Schedule Equipment	Request Services	View All Reque	ests Reservations	s Samples	People Re	porting Billing	Time Entry	Administrat
								Char	ges Reques	ts Events C	Sustom Forms	Time Ent
Hide Filters												
Show 30 results per page					Displaying !	out of 5 results.	(Page 1 of 1)					
▼ Keywords	Date	Request	Description	<u>Owner</u>	Logged By	Billable Type	Service	Payment Number	Quantit	y Unit Price	Total	
Go	Sep 09, 2018	FCF-SM1-2	3	Sample Member 1	Itzel Jenkins	billable	1-D PAGE		5.00	\$20.00	\$100.00	
Go -	Sep 10, 2018	FCF-SM1-2	3	Sample Member 1	Itzel Jenkins	billable	1-D PAGE		0.00	\$20.00	\$0.00	
► Request ID	Sep 12, 2018	FCF-SM1-2	3	Sample Member 1	Itzel Jenkins	billable	1-D PAGE		4.00	\$20.00	\$80.00	
Service	Sep 13, 2018	FCF-SM1-2	3	Sample Member 1	Itzel Jenkins	billable	1-D PAGE		4.00	\$20.00	\$80.00	
Payment number	Sep 15, 2018	FCF-SM1-2	3	Sample Member 1	Itzel Jenkins	billable	1-D PAGE		7.00	\$20.00	\$140.00	
<u>Owner</u>	000 10, 2010	101 01112	•	Monibor	TLOT CONTAINS	Dillabio	TETROL		1.00	020.00	0110.00	
► Logged By												
▶ Billable Type	)											
Apply Filters												
Reset Filters												
Download as CSV												

- 1. **Keywords**: find specific time-entry charges based a keyword that may appear in any of the fields associated with that charge.
- 2. **Filters**: Select one or more filter criteria to narrow down the time-entry charges included in the report. Expand a criteria by clicking on the little arrow, and then use the check boxes to determine which specific entries to include.
- 3. **Apply Filters**: Apply the filters selected above to the report.
- 4. **Reset Filters**: Remove all applied filters.
- 5. **Download as CSV**: Create a file that includes all the (filtered) time-entry charges.
- 6. View charges: show all the time-entry charges based on the applied filters.

### **Open a Report**

To access or start a report, you have four options:

Welcome to your reporting page. F	Please use the buttons below to load	reports, build new reports or naviga	te to your reporting homepage. 🛃 <u>i</u>	Lab reporting tutorial
🛹 Load default	📕 Load saved	Build new	E Reporting home	

• Load default: Populate a report with default settings and exhibits.

• **Load saved**: Select a previously saved report (see <u>Report Actions</u>) and click "Load". Note, you can adjust the dates of a saved report to load new data points into your preferred format.



- **Build new**: Clears the current report and start building a new report, using the default report as a starting point.
- **Reporting home**: Go to the Reporting Home page, shown under the <u>Access</u> <u>Reporting Interface</u>.

### **Report Settings**

Most reports require the user to specify the following settings:

# Report settings Select a date range: September 1, 2018 Purchase date Charts and tables...

 Select a date range: Pick a start and end date you want to use for the report. Alternatively, click on the "select a date range preset" link to open up a number of pre-configured date ranges:

ct a date range preset)			
Alternatively, choose a helpfu	Il preset:	iller Charts and tables	Run report!
<ul> <li><u>This month (9/1 to 9/30)</u></li> </ul>	<ul> <li>This week (9/10 to 9/16)</li> </ul>		
<ul> <li>Last month (8/1 to 8/31)</li> </ul>	<ul> <li>Last week (9/3 to 9/9)</li> </ul>		
<ul> <li>July (7/1 to 7/31)</li> </ul>	<ul> <li>Last three months (6/10 to 9/10)</li> </ul>		
<ul> <li>June (6/1 to 6/30)</li> </ul>	<ul> <li>Last six months (3/10 to 9/10)</li> </ul>		
<ul> <li><u>May (5/1 to 5/31)</u></li> </ul>	<ul> <li>This half (7/1 to 12/31)</li> </ul>		
<ul> <li>April (4/1 to 4/30)</li> </ul>	<ul> <li>Last half (1/1 to 6/30)</li> </ul>		
<ul> <li>March (3/1 to 3/31)</li> </ul>	<ul> <li>Year to date (1/1 to 9/10)</li> </ul>		© Ag
• February (2/1 to 2/28)			rf2.ilabx.co
<ul> <li>January (1/1 to 1/31)</li> </ul>	<ul> <li>This quarter (7/1 to 9/30)</li> </ul>		
<ul> <li>December (12/1 to 12/31)</li> </ul>	<ul> <li>Last quarter (4/1 to 6/30)</li> </ul>		
November (11/1 to 11/30)	<ul> <li><u>Q1 (1/1 to 3/30</u>)</li> </ul>		
• October (10/1 to 10/31)	• <u>Q4 (10/1 to 12/30</u> )		
	• <u>Today (9/10 to 9/10</u> )		
	<ul> <li>Yesterday (9/9 to 9/9)</li> </ul>		

- 2. **Select date field**: For *Charge* and *Requests* reports, this field lets you select the date to used for each item in the report. For a *Charge* report, you can choose to show the charges by *purchase date* (when the charge was created), *completion date* (when the work the charge is associated with was marked as completed) and *billing date* (when the billing event the charge is included in was created). For *Requests* report, you can choose the *Submission date* (when the request was submitted) and the *Completion date* (when the request was marked as complete).
- 3. **Customize Display**: This option allows you to fully customize the exhibits you want to include in the report, as discussed in more detail under <u>Configure</u> <u>Exhibits</u>.
- 4. **Apply settings**: Click the "Run report!" button to apply the previous settings and generate/update the report. This will show any applicable panels that were not yet visible.

### **Configure Exhibits**

Each exhibit in the report can be fully configured, and exhibits can be easily added and deleted. Note that to change an existing exhibit, you need to first click on the pencil icon in column 9:

Chart type	Group by	Value to report on	Display data by	Also group by	No-charge as \$0	Convert pie to bar if any values are negative		
2	3	4	5	6	7	8	9	10
Data table	▼ Status ▼	Total projecte 🔻	Week 🔻	None			0	×
Data table	Status	Number of requests	Week	None	Yes		P	×
Stacked bar	Status	Number of requests	Week	None	Yes		P	×
Stacked bar	Core	Number of requests	Week	None	Yes		P	×
Stacked bar	Core	Total projected cost	Week	None	Yes		P	×
Data table	Lab	Average completion time	Week	None	Yes		L)	×
Data table	Study	Total cost	Week	None	Yes		L)	×
Data table	Peer Review Status	Total cost	Month	None	Yes		L)	×

- 1. **Move exhibit**: The green arrows can be dragged up and down to change the order of the exhibits in the report.
- 2. **Chart type**: You can choose from a number of typical chart types: stacked bar, line, stacked line, pie, data table.
- 3. **Group by**: The first grouping applied to the data in the exhibit. For example, select *lab* to first group charges or requests by the requesting lab.
- 4. **Value to report on**: Choose the value to show in the report. The options available here are based on the report type, as discussed in more detail in <u>Report Types</u>.
- 5. **Display data by**: Choose the time frame you would like to use to consolidate data into (e.g. week, month, quarter, day of week, hour).
- 6. **Also group by**: Apply a second grouping to the data (incremental to item 3). This will create a sub-panel for the second grouping, up to a maximum of 10.
- 7. **No-charge as \$0**: When set to "yes", non-billable and pro-bono charges will be included at \$0. Also, no-charge events will be considered to have a price of \$0 when calculating scheduled cost. When set to "no", reported totals will include the full value of costs and services provided, even if the customer was not billed for them.
- 8. **Convert pie to bar if any values are negative**: Only applies to bar charts. When checked, any pie chart with negative value will be converted to a bar chat (so negative values can be shown). When not checked, any negative slices will be excluded.
- 9. **Edit exhibit**: Click the pencil icon to make edits to the selected exhibit (dropdown options appear in each column that allow the user to change the settings).
- 10. **Delete**: Delete the selected exhibit (note: you will <u>NOT</u> be prompted for confirmation)
- 11. **Add a new chart or table**: Adds a new exhibit at the bottom the the exhibit list (can be moved as discussed under item 1)

- 12. **Apply**: Once you have made any changes to the exhibit you <u>MUST</u> click the *Apply* button to effect any changes.
- 13. **Close and cancel all changes**: click this link to close the panel and cancel any changes.

### **Filter Report Data**

The data in most reports can be filtered down to very specific criteria. As an example, the filters for a *Charges* report are shown below:

▼ <u>Core</u>
Flow Cytometry Facility
Product Cores
Select all
<u>Customer</u>
▶ <u>Lab</u>
Department
► Institution
► <u>Organization</u>
► <u>Core Organization</u>
► <u>Center</u>
► Work status
► <u>Billing status</u>
Ad-hoc charge justification
► <u>No charge justification</u>
► Price type
► <u>Billing event</u>
► <u>Study</u>
Billing event status
Payment Number
Payment Method
► <u>Service</u>
► Request Name
► <u>Vendor</u>
Peer Review Status
Apply Filters
🞓 Reset Filters

Select one or more filter criteria to narrow down the data included in the report. Expand a criteria by clicking on the little arrow, and then use the check boxes to determine which specific entries to include. For more information on the fields available for each report type, see <u>Reporting Field Details</u>.

Once done configuring the filter, click "Apply Filters". To remove all filters, click "Reset Filters".

### **View Report Exhibits**



The main Exhibit panel shows all the exhibits in the report. An exhibit might look like:

Hover over each exhibit to show a small panel in the upper-left corner with the option to edit the exhibit (this brings up the panel discussed under <u>Configure Exhibits</u>) or to delete it (red X icon). You can also move the mouse over the exhibit to get more detailed information about specific data points.

### **Report Actions**

You have a range of options to further manage the current report and its underlying data:

E Save A Share Email Et Export	Save	🖨 Share	🖂 Email	Export	Print preview
--------------------------------	------	---------	---------	--------	---------------

• **Save**: Save this report within iLab, so it can be easily recalled later and be shared with other iLab users. When prompted, provide a name, click "Save", and the report will be saved under the appropriate category. You can also select an existing report to overwrite. To load this same report in the future, you would

click on 'Load Saved'.

Save report...



• **Share**: Once a report has been saved, it can be shared with other who also have access to the underlying data. For example, for a core-level report, you might

share the report with the other core managers, or with the core's institutional

	Sharing options for report "My report"	
	<ul> <li>Share with managers of thi</li> <li>Share with managers of thi</li> </ul>	
atora	Save changes	<u>Cancel</u>

administrators:

• **Email**: The e-mail option let's you send a copy of the report by e-mail. You can select the recipients and Subject, and also indicate what information to include as an attachment (a PDF version of the report, the underlying source data and/or the data from the individual exhibits as XLS or CSV files). You can customize the message and indicate if you would like a copy sent to yourself.

#### **Email this report**

Subject:	XXX has sent you a report
achments to	PDF
include:	Summarized data from charts and tables as XLS
	Source data as CSV/XLS Summarized data from charts and tables as CSV
Message:	Charge reporting for January 1, 2018 to March 31, 2018 by purchase date
	Report name: "My report"
l me a copy:	

• **Export**: The export option let you download report data in various formats. You can download the charts and tables as a PDF file or you can download the data shown in the various exhibits as either XLS or CSV files. You can also download all of the source data (not just what is shown in the exhibits) in the report date range to a CSV file. This option is <u>typically the most useful</u> for those who are comfortable <u>analyzing full data sets in other applications</u> (e.g. Excel).

See <u>Reporting Field Details</u> for more information about which fields are



included in which report.

• **Print preview**: This option opens up the report in a view that only shows the exhibits, for easy printing directly from your browser.